

# **QUALITY POLICY**

## **BUZULUK a.s., Komárov**

We, top management and all employees of BUZULUK a.s. are fully aware of our responsibility for Quality and **we undertake the following strategic intentions to set up The Quality Policy:**

1. We shall offer our customers the range of products and services meeting all their requirements
  - We shall deliver in required quality and delivery terms
  - We shall offer optimal rate between the price and practical value
  - We shall offer permanently innovative technical solutions
2. We shall control level of nonconforming products by set of quality objectives, continual improvement system and system of problem prediction and prevention
3. We shall guarantee stabile growth of added value per employee by continual process improvement
4. We shall head for excellence by the means of training, higher competence and communication with all partners and inside the company
5. We shall co-operate with reliable suppliers and partners and we shall demand from them top quality of supplies based on developed quality system and we shall support them in improvements of their quality system
6. All our activities are and will be focused on personnel and product safety, risk analysis and risk elimination as well as on environment protection
7. We shall improve continually our share holder's equity

### **To support The Quality Policy The Management of BUZULUK a.s. commits themselves to:**

- Carry out The Quality Policy by yearly implementation of measurable quality objectives
- Verify The Quality Policy yearly within "Quality Management System Review"
- Supervise fulfilment of quality objectives on quarterly base
- In case of problems complete corrective actions to achieve quality objectives
- Plan financial, material and personnel sources to achieve quality objectives
- Set up conditions for employees to achieve quality objectives, support their responsibility, competence and individual effort

### **The Management of BUZULUK a.s. expects from all employees:**

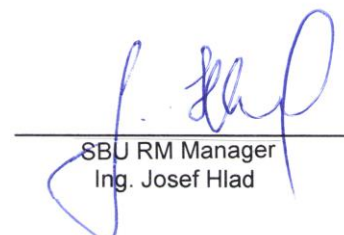
- They will follow all procedures defined in The Quality Documentation
- Responsibility for quality of work, prediction of problems, high level of self-control and customer's orientation
- Active participation on continual improvement in processes, products and services



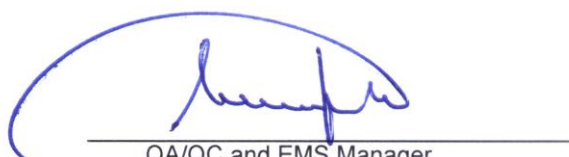
General Manager  
Ing. Petr Mašek



SBU PR Manager  
Ing. Petr Mašek



SBU RM Manager  
Ing. Josef Hlad



QA/QC and EMS Manager  
Ing. Miloš Jedlička



Financial Manager  
RNDr. Martin Pleskač